

F | T FRIAR TUX

Hyatt Regency Downtown, Salt Lake City UT – October 11th – 14th

Equestrian Order of the Holy Sepulchre of Jerusalem Western Lieutenancy

Thank you for choosing Friar Tux for your formal wear needs, we are proud to be a part of your event again this year! Please follow the steps below to place your tuxedo order.

- **How do I get my tuxedo measurements?**

You may visit a local Friar Tux www.friartux.com/locations or any reputable Tuxedo Shop in your area should be able to provide you with a "courtesy fitting." To see a list of our affiliates, visit www.tuxedofit.com

(California & Nevada residents may complete the entire process at any Friar Tux)

If you have rented with us for a previous event, we may have your sizes on file. Just send us an email and we can double check for you.

***It is very important that you do not take your own measurements as measurements accuracy will determine the fit of your garments.*

- **How do I pay for my order?**

Payments are processed online. Once you've submitted your order via email or fax, a confirmation email will be sent to you with instructions on how to process your payment online.

- All orders must be paid in full prior to the event date.

- **When is the deadline for placing tuxedo orders?**

9/5/2024 – Please email or fax completed forms to mkreger@friartux.com or fax 714-635-4907

- A confirmation email will be sent upon order entry.

- **How do I get my order?**

You can either choose to pick up from a local Friar Tux store in CA or NV or have your order shipped to home.

- **What if an item does not fit me correctly?**

Ship to home order arrives 2 weeks before your event. You will have time to try your items on and let us know if you need any adjustments. If adjustments are needed, we will ship them directly to you. If you decide to pick up in a local Friar Tux store in CA or NV, the store staff will help you with adjustments.

- **How do I return my order, and when is it due back?**

Ship to home orders can be returned in a pre-paid UPS bag. You can bring the UPS bag with you and put your items in the bag and leave them at the hotel for UPS pick up or you can bring your items home and return them in the bag to a UPS store. If you pick up in store you can return to a local Friar Tux store.

- **What if I have any additional questions?**

Please contact mkreger@friartux.com or call 800-232-4477.

Please feel free to reach out if you have any questions or concerns about the ordering process.